

**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR NOVEMBER 2008**

CIRCULATION ACTIVITY	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2008	2007	2008	2007	2008	2007	
Main Library	155,365	147,898	5,863	5,478	1,770,139	1,590,171	11.3%
Branches & Mobile Units	324,035	325,267	13,501	13,011	3,750,363	3,441,677	9.0%
Library for the Blind	36,040	42,340	1,897	2,016	454,718	495,011	-8.1%
TOTAL CIRCULATION	515,440	515,505			5,975,220	5,526,859	8.1%

REFERENCE TRANSACTIONS	Reference		Average Daily		Year-to-Date		YTD Gain/Loss
	2008	2007	2008	2007	2008	2007	
Main Library	34,654	39,647	1,308	1,468	410,836	460,649	-10.8%
Branches & Mobile Unit	50,137	48,295	2,089	1,932	551,211	559,162	-1.4%
Library for the Blind	1,754	1,683	92	80	17,803	15,510	14.8%
TOTAL QUESTIONS	86,545	89,625			979,850	1,035,321	-5.4%

COMPUTER USAGE	Number of Computers	Number of Sessions	Total Hours In Use	Avg Session in Minutes
Main Library	66	13,685	10,799	47.35
Branches	204	65,877	32,865	29.93
TOTAL USAGE	270	79,562	43,664	

Sessions less than 5 minutes excluded. Hours in use does not include grace periods computers are held for patrons.

WALK-IN COUNT	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2008	2007	2008	2007	2008	2007	
Main Library	56,650	56,188	2,138	2,081	662,253	651,134	1.7%
Branches	260,470	266,700	10,853	10,668	3,153,196	3,010,747	4.7%
Mobile Unit	724	760			8,934	9,012	-0.9%
TOTAL VISITS	317,844	323,648			3,824,383	3,670,893	4.2%

1) Lorain Branch closed 9/23/08 for roof repairs; Mobile Unit on site Thursdays 5:30-8:00PM and Saturdays 10:00-5:30PM until work is completed; scheduled to reopen 12/10/08. 2) Rice Branch closed 10/23/08 for repair of ceiling joists; scheduled to reopen 12/15/08.

REPORT H

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT DIRECT & TOTAL CIRCULATION FOR NOVEMBER 2008**

	a	b	c	d	e	f	g	h
BRANCH	Branch Circulation	Sent from Other Branches	Sent from Main	Sent from Other CLEVNET Systems	Manual Circulation	Total Direct Circulation (a+b+c+d+e)	Sent to Other CLEVNET Systems	Total Circulation (f+g)
Addison	11,267	953	646	1,052	0	13,918	1,159	15,077
Broadway	3,628	91	65	99	2	3,885	280	4,165
Brooklyn	6,680	538	367	483	0	8,068	780	8,848
Carnegie West	8,030	748	892	1,086	0	10,756	817	11,573
Collinwood	8,946	457	423	815	0	10,641	1,137	11,778
East 131st	4,169	192	133	233	0	4,727	471	5,198
Eastman	13,168	1,537	1,353	2,008	0	18,066	1,167	19,233
Fleet	9,452	688	693	986	0	11,819	777	12,596
Fulton	6,435	553	482	581	0	8,051	752	8,803
Garden Valley	4,435	211	98	116	0	4,860	506	5,366
Glenville	6,579	626	375	807	30	8,417	483	8,900
Harvard-Lee	7,663	568	575	861	0	9,667	637	10,304
Hough	4,782	400	255	534	0	5,971	489	6,460
Jefferson	9,757	805	578	977	200	12,317	665	12,982
Langston Hughes	5,039	371	203	394	50	6,057	510	6,567
Lorain	12	104	47	185	0	348	39	387
Martin Luther King, Jr.	6,078	367	698	776	164	8,083	776	8,859
Memorial-Nottingham	13,622	837	1,086	1,708	269	17,522	1,577	19,099
Mt. Pleasant	7,159	517	288	536	0	8,500	660	9,160
Rice	2	48	22	143	0	215	228	443
Rockport	16,611	1,284	857	1,654	0	20,406	1,755	22,161
South	8,298	503	248	402	0	9,451	1017	10,468
South Brooklyn	16,888	1,039	1,295	2,137	0	21,359	1,853	23,212
Sterling	4,805	407	321	449	0	5,982	493	6,475
Union	6,421	902	386	924	0	8,633	544	9,177
Walz	13,656	1,042	1,163	1,340	0	17,201	1,401	18,602
West Park	19,939	1,115	1,923	2,769	124	25,870	2,628	28,498
Woodland	10,659	589	313	652	0	12,213	958	13,171
BRANCH TOTAL	234,180	17,492	15,785	24,707	839	293,003	24,559	317,562
Mobile Units	4,309	243	307	381	1,133	6,373	100	6,473
TOTAL	238,489	17,735	16,092	25,088	1,972	299,376	24,659	324,035

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT TOTAL CIRCULATION COMPARATIVE FOR NOVEMBER 2008**

BRANCH	Monthly Total		Year-to-Date		YTD	YTD
	2008	2007	2008	2007	Gain/Loss	%G/L
Addison	15,077	15,754	172,770	154,259	18,511	12.0%
Broadway	4,165	3,732	44,370	34,177	10,193	29.8%
Brooklyn	8,848	9,357	101,071	98,426	2,645	2.7%
Carnegie West	11,573	12,063	130,256	126,005	4,251	3.4%
Collinwood	11,778	11,713	138,626	110,552	28,074	25.4%
East 131st	5,198	4,343	56,818	49,492	7,326	14.8%
Eastman	19,233	17,237	197,536	184,829	12,707	6.9%
Fleet	12,596	9,765	132,541	131,711	830	0.6%
Fulton	8,803	9,163	109,913	105,788	4,125	3.9%
Garden Valley	5,366	627	54,457	11,419	43,038	376.9%
Glenville	8,900	8,018	97,658	79,260	18,398	23.2%
Harvard-Lee	10,304	9,864	114,108	100,390	13,718	13.7%
Hough	6,460	6,884	77,016	69,695	7,321	10.5%
Jefferson	12,982	10,457	132,129	105,525	26,604	25.2%
Langston Hughes	6,567	7,806	83,249	86,847	-3,598	-4.1%
Lorain	387	12,996	119,135	130,046	-10,911	-8.4%
Martin Luther King, Jr.	8,859	8,778	103,143	99,854	3,289	3.3%
Memorial-Nottingham	19,099	18,919	214,302	208,106	6,196	3.0%
Mt. Pleasant	9,160	7,771	92,521	76,625	15,896	20.7%
Rice	443	8,746	91,387	91,914	-527	-0.6%
Rockport	22,161	23,565	250,557	248,496	2,061	0.8%
South	10,468	9,038	108,510	97,117	11,393	11.7%
South Brooklyn	23,212	24,631	272,550	261,109	11,441	4.4%
Sterling	6,475	5,489	68,279	66,567	1,712	2.6%
Union	9,177	8,446	90,686	82,726	7,960	9.6%
Walz	18,602	15,648	179,755	159,161	20,594	12.9%
West Park	28,498	28,603	324,872	311,425	13,447	4.3%
Woodland	13,171	9,325	123,493	102,086	21,407	21.0%
BRANCH TOTAL	317,562	318,738	3,681,708	3,383,607	298,101	8.8%
Mobile Units	6,473	6,529	68,855	58,070	10,785	18.6%
TOTAL	324,035	325,267	3,750,563	3,441,677	308,886	9.0%

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT ATTENDANCE NOVEMBER 2008**

BRANCH	Monthly Total		Year-to-Date		YTD	YTD
	2008	2007	2008	2007	Gain/Loss	%G/L
Addison	12,179	9,697	126,578	115,096	11,482	10.0%
Broadway	2,071	1,634	21,964	13,661	8,303	60.8%
Brooklyn	3,666	5,569	56,849	66,654	-9,805	-14.7%
Carnegie West	20,597	14,161	186,219	155,748	30,471	19.6%
Collinwood ¹	8,377	9,606	104,669	108,833	-4,164	-3.8%
East 131st	7,125	7,103	81,531	77,142	4,389	5.7%
Eastman	13,519	9,279	143,692	121,852	21,840	17.9%
Fleet	11,203	9,828	128,716	131,531	-2,815	-2.1%
Fulton	7,182	8,364	82,403	97,887	-15,484	-15.8%
Garden Valley	7,528	257	76,496	8,927	67,569	756.9%
Glenville	8,523	8,288	100,882	97,316	3,566	3.7%
Harvard-Lee	12,262	14,075	146,367	141,529	4,838	3.4%
Hough	18,675	17,607	202,449	171,815	30,634	17.8%
Jefferson	8,832	10,653	105,204	108,504	-3,300	-3.0%
Langston Hughes	6,360	8,741	83,092	98,800	-15,708	-15.9%
Lorain ²	0	11,196	95,310	116,965	-21,655	-18.5%
Martin Luther King, Jr.	6,451	7,302	85,103	96,664	-11,561	-12.0%
Memorial-Nottingham	8,940	9,458	113,881	115,939	-2,058	-1.8%
Mt. Pleasant	8,348	8,038	104,621	91,558	13,063	14.3%
Rice ³	0	6,649	71,961	80,399	-8,438	-10.5%
Rockport	12,230	12,985	137,445	135,702	1,743	1.3%
South	8,029	8,771	107,733	105,940	1,793	1.7%
South Brooklyn	14,865	15,961	183,011	185,571	-2,560	-1.4%
Sterling	11,160	11,445	139,232	114,718	24,514	21.4%
Union	9,873	10,221	115,861	112,106	3,755	3.3%
Walz	11,680	8,912	115,054	106,499	8,555	8.0%
West Park	12,212	11,018	134,447	122,913	11,534	9.4%
Woodland	8,583	9,882	102,426	110,478	-8,052	-7.3%
BRANCH TOTAL	260,470	266,700	3,153,196	3,010,747	142,449	4.7%
Mobile Unit	724	760	8,934	9,012	-78	-0.9%
TOTAL	261,194	267,460	3,162,130	3,019,759	142,371	4.7%

¹ Collinwood Branch closed one day (11/05/08) due to sewer problem.

² Lorain Branch closed since 09/23/08 for emergency roof repair.

³ Rice Branch closed since 10/23/08 for repair of ceiling joists.

**CLEVELAND PUBLIC LIBRARY
BRANCH RANKINGS NOVEMBER 2008**

Branch	Total Circulation
1 West Park	28,498
2 South Brooklyn	23,212
3 Rockport	22,161
4 Eastman	19,233
5 Memorial-Nottingham	19,099
6 Walz	18,602
7 Addison	15,077
8 Woodland	13,171
9 Jefferson	12,982
10 Fleet	12,596
11 Collinwood	11,778
12 Carnegie West	11,573
13 South	10,468
14 Harvard-Lee	10,304
15 Union	9,177
16 Mt. Pleasant	9,160
17 Glenville	8,900
18 Martin Luther King, Jr.	8,859
19 Brooklyn	8,848
20 Fulton	8,803
21 Langston Hughes	6,567
22 Sterling	6,475
23 Hough	6,460
24 Garden Valley	5,366
25 East 131st	5,198
26 Broadway	4,165
27 Rice	443
28 Lorain	387
	317,562

See footnotes page 4.

Branch	Attendance
1 Carnegie West	20,597
2 Hough	18,675
3 South Brooklyn	14,865
4 Eastman	13,519
5 Harvard-Lee	12,262
6 Rockport	12,230
7 West Park	12,212
8 Addison	12,179
9 Walz	11,680
10 Fleet	11,203
11 Sterling	11,160
12 Union	9,873
13 Memorial-Nottingham	8,940
14 Jefferson	8,832
15 Woodland	8,583
16 Glenville	8,523
17 Collinwood	8,377
18 Mt. Pleasant	8,348
19 South	8,029
20 Garden Valley	7,528
21 Fulton	7,182
22 East 131st	7,125
23 Martin Luther King, Jr.	6,451
24 Langston Hughes	6,360
25 Brooklyn	3,666
26 Broadway	2,071
27 Lorain	0
28 Rice	0
	260,470

See footnotes page 4.

Branch	Population*
1 Fleet	33,842
2 South Brooklyn	32,393
3 West Park	27,835
4 Rice	26,130
5 Eastman	25,262
6 Fulton	22,366
7 Memorial-Nottingham	21,670
8 Langston Hughes	21,014
9 Rockport	20,531
10 Glenville	20,174
11 Harvard-Lee	20,116
12 Collinwood	19,630
13 Addison	19,282
14 Walz	18,101
15 East 131st	17,848
16 Mt. Pleasant	17,085
17 Martin Luther King, Jr.	15,262
18 Lorain	14,499
19 Union	12,684
20 Carnegie West	11,552
21 Sterling	9,255
22 Hough	7,747
23 South	7,679
24 Woodland	7,391
25 Brooklyn	6,345
26 Jefferson	3,957
27 Garden Valley	3,490
28 Broadway	1,922
	465,062

*Prepared By: Northern Ohio Data and Information Service – NODIS, Maxine Goodman Levin College of Urban Affairs, Cleveland State University. Source: 2006 Estimates Standard Edition, GeoLytics, Inc.

**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR NOVEMBER 2008**

OTHER TRANSACTIONS

Loans* to:

	Monthly Total		Year-to-Date		YTD
	2008	2007	2008	2007	Gain/Loss
CLEVNET	58,861	53,329	673,027	592,887	13.5%
MORE	1,268	1,409	14,453	13,679	5.7%
Other Libraries	497	650	7,425	7,583	-2.1%
TOTAL	60,626	55,388	694,905	614,149	13.1%

*Totals included in Main Library and Branch circulation counts.

	Monthly Total		Year-to-Date		YTD
	2008	2007	2008	2007	Gain/Loss
PHOTODUPLICATION					
Items copied	184	213	2,201	2,426	-9.3%
Prints	3,968	2,525	37,287	38,704	-3.7%

	Monthly Total		Year-to-Date		YTD
	2008	2007	2008	2007	Gain/Loss
ANALYSIS OF MAIN LIBRARY REFERENCE QUESTION LOAD					
Projected (Mon - Sat)	24,786	27,412	291,939	348,228	-16.2%
KnowItNow Web Reference*	3,518	4,306	34,949	38,004	-8.0%
Research Correspondence**	1,160	1,069	14,855	4,887	204.0%
Interlibrary Loan Requests	3,772	5,830	60,103	59,324	1.3%
Sunday Count	1,418	1,030	8,990	10,206	-11.9%
TOTAL	34,654	39,647	410,836	460,649	-10.8%

*Questions taken by CPL staff.

**Research correspondence underreported prior to Nov-07 when reporting procedures were revised.

	Monthly Total		Year-to-Date		YTD
	2008	2007	2008	2007	Gain/Loss
CHANGES IN PERMANENT COLLECTION					
New Titles Added	8,057	6,587	95,581	78,088	22.4%
Total Items Added	37,140	21,343	380,467	370,114	2.8%

	Monthly Total		Year-to-Date		YTD
	2008	2007	2008	2007	Gain/Loss
PERMANENT CARDS ISSUED	5,847	6,185	78,146	74,015	5.6%

DAYS OPEN	2008	2007
	Main Library	26.5
Branches	24.0	25.0

CLEVELAND PUBLIC LIBRARY ANALYSIS OF OUTPUT MEASURES NOVEMBER 2008

